



Terms & Conditions

Bookings

Bookings are not transferable under any circumstances. Alterations to a booking, after confirmation, may incur an administration charge. The person whose name is on the reservation is responsible for the booking. Requested pitches are not guaranteed and the pitch allocated is based on the information provided by you.

Arrival and Departure Times

Touring pitches Arrivals after 1.00pm and Departure before 11.00am. We do not have an early arrivals area and our drive is single track so please do not arrive before the stated time.

Accommodation Arrivals after 4.00pm and Departure before 10.00am.

Bed linen and all utilities are provided but not towels.

Guests and Vehicles

The number of occupants in a unit must be as first booked. Tregoad Park will charge a penalty for additional guests not declared. Only ONE VEHICLE per pitch. Additional vehicles will be charged £2 per night and may need to be parked away from your designated pitch. Large commercial or sign written vehicles are not allowed on the park.

Children and Dogs

Parents/Guardians must not leave children unattended at any time. Pets must not be left in vehicles or accommodation unattended at any time.

Availability of Accommodation and Refunds

Tregoad Park does not accept liability in the event of any accommodation or facility being unavailable due to circumstances beyond their control. A full refund may be given.

Refunds due to acts of God, change of customer circumstance or illness will not be made.

Cancellation Policy

Cancellation within;

1 week of arrival No refund

2 weeks of arrival 25% refund

3 weeks of arrival 50% refund

4 weeks of arrival 75% refund

5 weeks or more of arrival Loss of deposit

Looe Music Festival bookings Refundable only if accommodation is resold

We advise customers to take out holiday insurance to safeguard them in such circumstances

Liability

Tregoad Park accepts no responsibility for loss or damage to any guest or their property, vehicles, equipment, cash, valuables or pets howsoever caused.

Health and Safety

Health and safety is taken very seriously at Tregoad Park. Please be aware that any person ignoring or abusing our health and safety rules and putting others at risk will be asked to leave the park immediately without refund.

Swimming pool, Spa & Hot Tubs

Children under the age of 16 must have parental supervision at all times in the pool hall. No one under the age of 16 is allowed in the Spa Jacuzzi or hot tub in contained within letting accommodation.

Play Park

Children under the age of 12 years old must be supervised at all time whilst using the play equipment

Respect and Quiet Time

Respect your neighbours and leave the park as you would wish to find it. Quiet Time is between 11pm and 8am. Please respect this at all times. All damages must be paid for.

Tavern Opening Times and Entertainment

The onsite Tavern is seasonal and times may vary. Please check at time of booking and details will be given on arrival. Children's club/entertainment is only available during the summer holidays. Anyone under the age of 16 by law must be accompanied by an adult at all times.

Driving, Age Definition and Single Sex Groups

Any person driving on the park must hold a full UK or equivalent driving licence and insurance. An adult is defined as 18 or over. Tregoad Park does not accept same sex groups under 25 years of age.

Lanterns and Fires, Abusive Behaviour

No Chinese lanterns or open fires allowed. Abusive behaviour whether alcohol, drug or temper related will not be tolerated and will result in immediate eviction.

Visitors, Speed Limit and Ball Games

All day visitors must check in at Reception to obtain a day pass. Customers at Tregoad Park must take full responsibility for their visitors. No visitor is allowed to use the facilities without a day pass. A speed limit of 5MPH and One way system is in force throughout the park. No ball games on the touring or sited park. Please use the football field.

Seagulls and Crows

Seagulls and crows make a dreadful mess so please ensure you put your rubbish in the bins provided and do not feed the birds.

Payment Terms

In order to guarantee your booking a 20% deposit must be paid at time of booking. The balance is then due at least 1 month prior to your arrival date. When a balance remains unpaid within this period Tregoad Park reserves the right to cancel the booking and re-let the pitch. In such cases the customer accepts that their deposit will be forfeit and a cancelation email will be sent.